EOH IP Telephony in the Cloud

*Boosting productivity and lowering costs in the new world of Unified Communications.*

High quality IP communications services that integrate with leading-edge technology – for optimal business efficiency and maximum return on telecommunications spend.

Our IP Telephony in the Cloud solutions allow you to use the very latest unified communications and collaboration technologies. Ensuring that your business will always remain at the forefront in the future world of hyperconnectivity that is fast approaching us.

**IP TELEPHONY IN THE CLOUD GIVES:**

- **Improved communications**
  Faster, more efficient, more accurate

- **Exponentially better collaboration**
  Everyone can work from anywhere at any time

- **More satisfying user experience** –
  Communications and collaboration technologies and applications that help users work more easily

- **Increased productivity**
  The inevitable outcome of quicker, better communications and collaboration

- **Heightened business effectiveness**
  A more agile organisation, able to instantly adapt to changing circumstances and new opportunities

- **A responsive, customer-centric business**
  Improved business effectiveness and communications mean being able to serve customers faster and more personally

- **Predictable pricing and cost transparency**
  Monthly IP telephony costs are set, and there is also no need for any upfront capex

A fully managed IP Telephony solution, with all the features and functionalities hosted in the cloud. A consumption-based model with simplified management and reduced costs to take your business into the world of true unified communications.
Why is Unified Communications so important in the new world of work?

Unified communications is about far more than the simple dashboard that we currently use, containing a range of communication technologies. It’s about the coming convergence of communications applications, networking technology and cloud services to create a hyperconnected world where work can be done at any time, from anywhere, using whatever tools are most efficient.

Modern professionals are starting to harness the full power of cloud and mobility, and this will only increase as technology becomes more ubiquitous, bandwidth becomes cheaper and wider, and the hyperconnected workplace becomes an everyday reality.

Our devices may well change to accommodate this immersive communications connectivity. We’ll probably no longer use smartphones or desktop dashboards. Visors fed by virtually provisioned data and applications will keep us constantly in touch with each other and to virtual and physical machines, in a single converged channel of diverse communications technologies.

This will greatly improve work effectiveness and productivity. However it will obviously require companies and organisations to provide the critical supporting infrastructure.

IP telephony is central to UC and hyperconnectivity

IP telephony is the cornerstone for the development of the large, extremely powerful unified communications environments on which the new world of work will run. It is the technological stepping stone that is about to take us from the relatively primitive ways we are using UC at the moment, to a world of true hyperconnectivity.

Communications technologies have steadily changed over recent years, increasingly moving from “traditional” voice technologies (like cellphone GSM and landlines) towards IP-based solutions.

This trend is set to accelerate at a speed that may take many organisations by surprise. That’s because what began as a slow, piecemeal migration almost purely to save call costs, has segued with cloud computing to create a new model of business communications that will change the workplace in fundamental ways. Ways that can truly be called exciting.

The result is that the very future of unified communications and the delivery of hyperconnectivity, depend on IP telephony for its backbone.
Now add the Cloud

IP telephony becomes exponentially more powerful when served through the cloud, not least because of virtual provisioning capabilities.

Cloud-delivered unified communications solve several challenges that CIOs face at the same time. Primarily it consolidates communications into a single technology (IP telephony), delivered through and built on a flexible, ubiquitous cloud platform.

This massively centralises, simplifies and introduces cost efficiencies into communications procurement, implementation and management.

This not only reduces IT costs – it also saves management time and effort, speeds up decision making, and allows IT workflows to execute more efficiently in your organisation.

Taking a practical example as a demonstration, before the arrival of the cloud, companies had to purchase and install expensive on-site PBX systems that also demanded resources to manage. A cloud-based IP-PBX system has all the same features, except that these are hosted off-site, allowing your users to consume them as they need – without your business having to purchase or install anything.
EOH IP Telephony in the Cloud is the enabler for all your UC needs

We give you a smooth, interruption-free transition to the advanced IP-based communication that the new world of UC and hyperconnectivity requires.

We offer a fully managed IP cloud telephony solution. It’s simplicity itself: we host everything, including all PBX features and functionalities in our data centre, and you rent everything you need through the cloud. There’s no need to worry about physical components, as we use a virtual PBX instance that runs across a multi-tenanted rack.

Because services and workplaces are standardised, management is simplified and costs reduced. You can provision your own users yourself – giving your business flexibility, scalability and improved customer responsiveness. They can also be auto provisioned on a single portal.

You get all the power of enterprise IP telephony – with the advanced availability, redundancy, high performance and security – without having to make any capex investment. We tailor solutions to the requirements of your business and its users, and you pay a reliable, fixed price per user.

EOH IP Telephony in the Cloud services offers high-quality telecommunications, while integrating with leading-edge technology. We can help you reach optimal business efficiency and maximise the value you get for your telecommunications spend.
Benefits of EOH IP Telephony in the Cloud

Using our hosted cloud-based IP telephony solutions, rather than an expensive on-premise solution that will soon become out of date, makes your PBX and other telephony needs easier to manage, cheaper and more effective.

Over and above this, and the benefits of preparing your business for the new world of hyperconnected work, we offer some very specific advantages:

- Reliable, fixed price per user
- Free on-net calls across all network service providers
- No upfront capital outlay
- Virtual PBX services – no need to buy your own physical devices
- Transparent cost management and insight
- A range of high-quality IP phones

This is all backed by our exceptional service and support.

We provide the technological basis that will give your business improved communications and collaboration, which naturally leads to improved productivity and business effectiveness. Your business will become more responsive and customer-centric. Business continuity will improve and your users will be able to do their jobs more easily, leading to higher morale, which always manifests in better customer satisfaction.

Features of EOH IP Telephony in the Cloud

EOH IP Telephony in the Cloud incorporates the Cisco Jabber platform. This unifies the entire range of UC technologies into a single desktop client:

- IP telephony (voice)
- High definition video
- Instant messaging
- Voice messaging
- Conferencing
- Screen sharing
- Presence

We also have an extensive range of high-quality IP phones.

Voice minutes are charged on a usage-based model. You can see all your billing online and use the workflow provided to provision and approve additional features that you wish to add. In fact you can configure and control your entire IP Telephony solution through a unified management portal.

EOH IP Telephony in the Cloud is network-agnostic.

The big benefit? Unlike with other service providers, we give you free on-net calls across all network service providers if you traverse the EOH Cloud.
Full, centralised control over all your cloud services - EOH Cloud Manager

Everything you can deploy in the cloud, you can manage from a single interface.

The EOH Cloud Manager pulls everything together for you. It’s a single portal that puts more functionality and control at your fingertips than anything else available – all from a single interface.

It gives you complete ability to create, provision, monitor and manage all your different cloud services. You can use it for everything from provisioning virtual desktops to managing your entire infrastructure, with constant control over the provisioning workflow process and full cost visibility. It’s the control interface of your entire cloud universe, allowing you to put the cloud to full use in your business.

Our IP Telephony in the Cloud solutions allow you to use the very latest communication and collaboration techniques and technologies – now and in the future.

Make sure that your business has the all the communications infrastructure it needs for the new world of unified communications and hyperconnectivity.

Let us take you there – easily and conveniently.

Already know what you need in an IP telephony solution?

Speak to us today about designing it for you:
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